

THE GENDER CENTRE

Caseworker Contract Position

POSITION:

Outreach Caseworker 1 year contract

AWARD TITLE:

Social, Community, Home Care and Disability Services Industry Award, 2010

CLASSIFICATION:

SACS Employee Level 2 Pay-point 4 (current)

SALARY:

\$ 35.14 As per award + Salary packaging

HOURS:

28 hours per week,

3 days 9am to 4.30

1 day 4pm to 11.30 pm with preparedness to work flexible hours in order to accommodate client service provision and inter-agency events.

LOCATION

Marrickville

RESPONSIBLE TO:

The Executive Director & Senior Programs Manager

ABOUT THE GENDER CENTRE INC.

The Gender Centre Inc. is the peak state-wide multidisciplinary center of excellence providing a broad range of specialised health, welfare and housing services to the transgender and gender diverse population of NSW. We provide Gender Affirming psychosocial care and support trans and gender expressive people at every stage of their journey as they explore their authentic sense of self. This includes for some of our clients transition support (pre, -mid-and post transition). The center continues to work as the leading frontline, service provider to this community and their families

The Gender Centre provides services across four domains

- Psychosocial supports and wellbeing
- Health
- Homelessness
- Education

The team at the Gender Centre is composed of members with varied but complimentary experience, qualifications, and skills that contribute to the achievement of the centers specific

objectives, goals and client outcomes. Our team consists of Caseworkers, Counsellors, Psychologists, Speech pathologist, Students and Volunteers and outreach workers.

Position Brief

The Caseworker works closely as part of the case management team and provides case work and outreach to support and empower people in the transgender, gender questioning and gender diverse community who may be struggling with various welfare and health issues.

This position delivers a comprehensive range of day to day case-work services and initiatives to our crisis, community and transitional housing clients focusing on wrap around models of support to sustain independent living. This position also provides outreach services to street based transgender sex workers one night per week providing safer sex and drug using equipment where required,

The Gender Centre is an Equal Opportunity Employer and suitably qualified transgender and non-transgender applicants are highly encouraged to apply.

Duties to be undertaken:

- 1 Visits to key street locations in inner and outer Sydney region to provide safer sex education and drug using equipment to transgender persons where required.
- 3 Ensure supplies of safer sex and drug using equipment are maintained and available to clients on request at both our on site and on outreach locations
- 4 Provide outreach to community members who are confined in hospital, or in jail to provide support and assistance. This is negotiated upon request.
- 5 Participates in community events, programs, and initiatives organised by The Gender Centre.
- 6 Provide monthly and annual reports to the Manager on all aspects of the role, particularly in relation to this job description.
- 7 In consultation with client, provide client centered assessments & case work focusing on wrap around models of support to sustain independent living.
- 8 Provide information, referral and advocacy services required to meet case plan;
- 9 Support clients to complete required government forms e.g. housing, income support;
- 10 Support clients to build their capacity to move from social housing to other forms of secure, affordable housing, where possible and relevant and/or, support clients to remain safely in their own homes;

Essential criteria for this position

1. Relevant tertiary qualifications in community services or other associated qualification for example: either a Certificate 4 in community services or Social Work qualifications
2. A minimum of 2 years' experience working in the community welfare sector
2. Demonstrated knowledge and understanding of the health and related issues and barriers affecting the transgender community
3. Demonstrated knowledge of and sensitivity to issues and problems faced by transgender persons engaged in the sex worker industry.
5. Ability to provide education and support on issues of safer sex and safer drug using techniques to the transgender community
- 9 Well-developed interpersonal skills (non-judgmental, non-discriminatory,) as well as maintain confidentiality within a small community
- 10 Well-developed oral, written and reporting skills
11. Experience in the provision of client centered Case work within a case management model to clients with varying degrees of complexity (this position requires a large amount of case work to clients

Must Have

- 1 Current working with children check
- 2 Current National Criminal check
- 3 A current driver's license

Desirable criteria skills

1. Current first aid certificate or the ability to acquire a certificate
2. Experience with CIMS Data Program or the ability to rapidly acquire the knowledge